Year Seven Comprehensive Peer-Evaluation Report: Commendations & Recommendations

Bellingham Technical College Bellingham, WA December 2014

COMMENDATIONS

Commendation 1: The evaluation committee commends Bellingham Technical College, and particularly the Student Services staff, for the design and availability of the robust and student-centered websites, as well as services focused on enrollment, registration, orientation, financial aid, and other related services.

Commendation 2: The evaluation committee commends Bellingham Technical College for the innovative and effective approach in researching, obtaining, and managing grants that further the mission of the college.

Commendation 3: The evaluation committee commends the Bellingham Technical College library and media services staff for providing outstanding technology support services to students and faculty.

Commendation 4: The evaluation committee commends the Bellingham Technical College Foundation on its responsiveness to the needs of students and the institution through philanthropic activities.

RECOMMENDATIONS

Recommendation 1: The evaluation committee recommends the institution continue to implement an effective and widely understood system of governance with clearly defined authority, roles, and responsibilities; and implement decision-making structures and processes that make provision for the consideration of the views of faculty, staff, administrators, and students on matters in which they have a direct and reasonable interest. (Standard 2.A.1)

Recommendation 2: The evaluation committee recommends in the area of human resources, the institution employ qualified personnel to maintain and support the operational functions of the college. (Standard 2.B.1)

Recommendation 3: The evaluation committee recommends for each year of operation, the college undergo an external financial audit and that the results from such audits, including findings and management letter recommendations, be considered in a timely, appropriate and comprehensive manner by the Board of Trustees. (Eligibility Requirement 19 and Standard 2.F.7)

Recommendation 4: The evaluation committee recommends the institution move beyond the gathering of data and use the results of its evaluation, on a regular basis, to support its cycle of planning, practices, resource allocation, application of institutional capacity, and assessment of results to make changes, as necessary, for improvement and strategic planning. (Standard 5.B.2)